

Low Income Energy Efficiency



Saving energy is especially important for households with limited income.

California's Low Income Energy Efficiency Program provides no-cost services to low-income households in order to make living environments more energy-efficient. Households meeting income guidelines qualify for weatherization services and materials provided through the local utility.

Eligible customers have a total household income that meets or falls below the income limits established by the state's low-income energy rate assistance program, California Alternate Rates for Energy, or "**CARE**." Low-income customers that are enrolled in the CARE program receive a 20 percent discount on their electric and natural gas bills. In addition, these customers are not billed in the higher rate tiers that were created for Southern California Edison, Pacific Gas and Electric Company and San Diego Gas and Electric Company.

A Low Income Oversight Board (LIOB) advises the California Public Utilities Commission on low-income customer issues and serves as a liaison for the Commission to low-income ratepayers and representatives. The LIOB assists in the development and analysis of low-income customer needs, and in streamlining the application and enrollment process for low-income programs.

Low Income Energy Efficiency Program services include:

- Attic insulation
- Energy efficient refrigerators and furnaces
- Weather stripping and caulking
- Low-flow showerheads
- Water heater blankets
- Building and door envelope repairs to reduce air infiltration.

Low income consumers who qualify for the CARE program may receive certain free energy savings devices and appliances. Seniors who are 60 years or older and disabled persons may qualify with slightly higher incomes.

Several regulated utility companies in California provide assistance programs in addition to CARE and the Low Income Energy Efficiency Program.



Energy efficiency is California's highest priority resource for meeting the state's greenhouse gas emissions reduction goals. The information, services and repairs provided by the Low-income Energy Efficiency Program help California's households save energy and money, while also reducing the impact of their energy use on the environment.

www.liob.org
Low Income Oversight Board

www.cpuc.ca.gov
California Public Utilities Commission

